



Awards and Achievements

Awards

- 2016 Citizens UK Awards
Biggest Win - Winner
- 2016 Newham Chamber of Commerce Business Awards
Community Involvement – Winner
- 2015 Community Champion Awards
Charity Champion – Highly Commended
- 2015 Charity Times Awards
Social Champion – Runner up
- 2014 Charity Times Awards
Social Champion – Runner up and Highly Commended
Big Society – Shortlisted
- 2014 Centre for Social Justice Awards
Poverty fighting project - Longlisted
- 2013 Charity Times Awards
Social Champion - Runner up and Highly Commended
- 2013 Centre for Social Justice Awards
Poverty fighting project - Shortlisted
- 2010 NHS Community of Health Assessment
Community of Wellbeing - Winner
Awarded for improving health in Newham
- 2010 Charity Times Awards
Charity Principal of the Year (Director, Keith Fernet) - Runner up and Highly Commended
- 2010 National Training Award (UK Skills)
Service Delivery - National winner
Service Delivery - Regional winner for Greater London
Best Individual Trainer (Aggie Chikiwa, Head of Training and Education and former resident) - National Winner
Inspiration in Training and Education (Aggie Chikiwa, Head of Training and Education and former resident) - National Winner
– National Winner

Inspiration in Training and Education (Aggie Chikiwa, Head of Training and Education and former resident)

– *Regional winner for Greater London*

- 2009 Michael Whippman Award for Innovation in Homelessness
Use of Digital Media - *Runner up*
- 2009 Thames Gateway Business Awards
Best Use of Technology - *Highly Commended*
Diversity in Business - *Highly Commended*
Community Award – *Shortlisted*
- 2009 City and East London Employment Partnership Awards
Outstanding Individual Back to Work – *Winner*
Won jointly by two Anchor House residents
- 2009 Healthy Options
Well London Award for Healthy Cooking Methods - *Winner*
- 2009 Charity Times Awards
Best Use of Technology - *Winner*
- 2009 Third Sector Excellence Awards
Financial Management - *Finalist*
- 2009 Places of Change
Award for educational video and staff development - *Winner*
- 2009 City and East London JobCentre Plus Awards
Outstanding Individual Back to Work – *Winner*
Won jointly by two Anchor House residents
- 2009 Newham College - Endeavour Award for Best student
Awarded to an Anchor House resident
- 2008 Michael Whippman Award for Innovation in Homelessness
Innovation in Community Involvement - *Winner*
Won by an Anchor House resident.
- 2008 Thames Gateway Business Awards
Outstanding Young Person – *Commended*
Commendation for Anchor House resident, Nishard Jones
- 2008 Thames Gateway Business Awards
Outstanding Young Person – *Commendation*
Diversity in the Community – *Commendation*
- 2008 Thames Gateway Business Awards
National Apprentice of the Year - *Winner*
Won by Anchor House resident, Nishard Jones
- 2008/11 Places of Change

Award of £2.5 million under the Department of Communities and Local Government innovation in homelessness programme - Building Related

- 2007 Access to Excellence
Award of £1 million under the Government sponsored regeneration grant scheme for Canning Town area - Building Related.
- 2006 Michael Whippman Award for Innovation in Homelessness
Inaugural Award for Innovation in Service User Involvement – Winner

Television and Radio Appearances

- 2016 **BBC London News** (BBC One) – CEO Keith Fernett featured on BBC London News speaking about attacks on homeless people, in response to an attack on what appeared to be a homeless man in Stratford.
- 2016 **BBC London News** (BBC One) – CEO Keith Fernett featured on BBC London News discussing the housing develop on the Boleyn Ground, the former home of West Ham United and how it will affect local residents.
- 2015 **ITV London News** (ITV One) – CEO, Keith Fernett and residents featured on ITV London News at lunchtime and in the evening, discussing the impact of a decision by HMRC to charge the charity £1million in VAT.
- 2015 **BBC News** (BBC 1) – CEO, Keith Fernett and residents featured on BBC London News at lunchtime and in the evening, to highlight the impact of a decision by HMRC to charge the charity £1million in VAT.
- 2015 **BBC Radio** (94.9FM) – Caritas Anchor House CEO, Keith Fernett, was interviewed live on the Vanessa Feltz breakfast show, about the impact of gentrification and the consequent difficulties of securing housing in London boroughs.
- 2015 **BBC News** (BBC1) – a resident featured on BBC News at 18.30, examining the impact of gentrification and the consequent difficulties of securing housing in London boroughs.
- 2013 **Living with Poverty: Mind the Gap** (BBC1) – a documentary examining the disparity in living conditions between London’s wealthiest and poorest areas, and noting the shocking difference in life expectancy in different districts. Featured Keith Fernett and three residents.
- 2012 **Newsnight** (BBC2) – featured Keith Fernett, discussing affordable housing in Newham
- 2009 **London Tonight** (ITV) - featured Caritas Anchor House in a programme about the issues surrounding homelessness, following a visit by the Duchess of York
- 2008 **Approaches to Homelessness** (ITV)
- 2007 **Japanese documentary** – a team of Japanese film makers made a short film capturing the successful approaches of Caritas Anchor House, shown in a TV series in Japan about world homelessness

We have also attracted international visitors and press coverage from France, Spain, Portugal, Hungary, Belgium and Japan. For press coverage please visit: <http://caritasanchorhouse.org.uk/press>

Other Achievements

- In addition to these awards, Caritas Anchor House has received high praise for its first phase of development, including recognition by the Department of Communities and Local Government as a centre of good value and practice
- In 2011, a study done by Oxford Economics found that for every £1 invested in Caritas Anchor House, the organisation delivered £3.98 in benefit to society – a Social Return on Investment (SROI) of nearly 400%.
- In 2010, Caritas Anchor House's continued pursuit of service quality through innovation, and the development of new approaches to the rejuvenation of homeless people, has seen the organisation working with the **2020 Public Services Trust** at the Royal Society of Arts. Their '2020 Public Safety – Opportunities for Reform' report, looked at all aspects of Public Safety services and was a vital contribution as to how services could be delivered in 2020, and acknowledged the role played by Anchor House in producing the report.
- In 2007, Caritas Anchor House was awarded a contract to provide financial and management services to a failing charity that has since been turned round using Caritas Anchor House's systems and techniques.

Due to the change in policy and cuts to funding, we have had to think differently. Performance management, high expectations and efficiency had to be taken to a new order, hence the above results.

Please note: Anchor House changed its name to Caritas Anchor House on 1st January 2014.